

InfoComm Certification

The InfoComm Certified Technology Specialist (CTS®) designations are internationally recognized AV certifications.



All three certifications are [ANSI accredited](#) under the International Standard ISO/IEC 17024 General Requirements for Bodies Operating Certification Schemes of Persons program.

Give Your Career a Boost

Certification shows your commitment to being the best, in the AV field and for your company. The continuing education that accompanies certification will help keep you up to date with advancing technologies. There is no better time to become a more knowledgeable AV professional. Give yourself the advantage CTS certification can provide. Market your CTS credential with the [CTS tool kit](#).

There are two levels of CTS: General and Specialized

The first level (general) Certified Technology Specialist (CTS) is required before applying and testing for the Certified Technology Specialist - Design (CTS-D) or the Certified Technology Specialist - Installation (CTS-I). Specialized certifications have additional eligibility requirements. Please see the [Candidate Handbooks](#) for details.



A Certified Technology Specialist (CTS) performs general technology solution tasks by creating, operating and servicing AV solutions, while conducting AV management activities which provide for the best audiovisual resolutions of the client's needs, both on time and within budget.



A Certified Technology Specialist - Design (CTS-D) demonstrates detailed knowledge of how to analyze, select and plan seamless audiovisual communications equipment interoperation. The CTS-D demonstrates his or her experience in the form of complete specifications and drawings that deliver a desired outcome to meet a client's needs. A minimum of two years' industry experience accompanies the theoretical and practical competencies.



A Certified Technology Specialist - Installation (CTS-I) installs and maintains audiovisual systems by following specifications, schematics, codes and safety protocols; administering installation process logistics; troubleshooting and problem solving systems; maintaining tools and equipment; and communicating with clients, designers, other trades, other installers and staff to provide the best audiovisual solutions for clients' needs, on time and within budget.

Ongoing professional education is required to maintain the credentials at any level. A certification is valid for three years. Certified individuals must earn 30 renewal units (RUs) within each three-year period, remain in good standing, and abide by the CTS Code of Ethics and Conduct.

Ready to find out more? The best source of information for those interested in pursuing one or more of the CTS credentials are the [Candidate Handbooks](#).

The [InfoComm Certification Committee](#) (the Committee) is autonomous, and solely responsible for the administration, oversight and development of credible Certified Technology Specialist certifications (CTS, CTS-D, and CTS-I) and for ensuring the credentials meet high standards of ethical and professional practice for the audiovisual industry. An agreement to abide by the CTS Code of Ethics and Conduct is now part of the initial application process and a new Ethics and Disciplinary Committee investigates violations, issues sanctions as warranted, and publishes sanctions on the InfoComm website.

InfoComm Certification Committee Mission Statement

To provide oversight to the development and administration of credible Certified Technology Specialist certifications (CTS, CTS-D and CTS-I), and to assure the credentials meet high standards of ethical and professional practice for the audiovisual industry that assure the

Certification is not a guarantee for performance by certified individuals. Certified Technology Specialist (CTS) holders at all levels of certification have demonstrated audiovisual knowledge and/or skills. Certified individuals adhere to the CTS Code of Ethics and Conduct and maintain their status through continued education. Certification demonstrates commitment to professional growth in the audiovisual industry and is strongly supported by InfoComm.

All eligibility, application, score reports, special accommodation requests and general inquiries regarding InfoComm certification will be handled through the InfoComm International Certification Office, with headquarters located in Fairfax, VA, U.S.A. Purchases of education, membership or any other InfoComm services are not required to seek certification.

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